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For many of us, our PSN accounts can be one of our longest-running relationships. PSN accounts hold details of thousands of hours of playtime, several friendships, and countless worlds we've experienced along the way. However, hackers are becoming more and more aggressive about gaining access to it. In fact, when left in the wrong hands, your PSN account can be used to steal your identity or the character you have been leveling up for several years. Why Do People Hack PSN Accounts? Besides memories, our PSN accounts also house important personal information such as your address, credit card details, and email. This information can be used in multiple ways, including getting access to your other accounts outside the PlayStation Network. On the other hand, many users don't want to take the time to level up. With this, hackers target accounts with high-level characters for reselling to the highest bidder. Some users also don't want to pay for games separately and buy accounts with multiple game access from hackers. The black market for hacked PSN accounts is growing each year. While Sony has taken several steps to keep things safe, there are always a few delinquents that can slip between the cracks. If you know or suspect that your PSN account has been hacked, here are all the steps you need to take to regain control of your account immediately. One of the main indicators that your PSN account was compromised are traces of anomalous payments and credit card notifications. If your credit card is linked to your PSN account or an email associated with it, call your service provider or use your bank app to block the card temporarily. This is to prevent further purchases by the hacker while you are trying to regain control over your PSN account. While having your PSN account hacked is terrifying enough, it can be worse than you think. If the source of the security breach is your email, changing your PSN password is not enough. In fact, this may mean that more than just your PSN account is compromised. Make sure you check your email, including the Trash, for any suspicious activity—logins, transactions, or messages. If you've found traces of other people using your email, change your email account password first. Then you can proceed to recover access to your PSN account. If the intent of the hackers is to steal your PSN account, one of the first things they will do is change your passwords. To recover your account password, go to the PlayStation Website or App. Then click Trouble Signing In? Under "I forgot my password," click Reset your password. Next, type your email address associated with your PSN account and select Send Email. A verification puzzle will then appear to make sure that you are a real person. Once completed, PSN will send a link to your email. Click the Change Password button and proceed to verify your identity. Then type in your new password. Make sure to choose a stronger password as your next one. To confirm your password change, check your email address for a message. Should you be lucky enough to still have access to your PSN account after a hack, you still have to change your password. Aside from re-account recovery options above, there are three additional ways to change your PSN account password—web browser, PS4, or PSN App. How to Change Your PSN Account Password from a Web Browser Using a web browser, you can change your PSN password by going to the PlayStation Network website. Then log into your PSN account. Next, click your profile picture and select Account Settings > Security. Under Password, select Edit and type in your new password preferences. Alternatively, you may also change your PSN password directly on your console. How to Change Your PSN Account Password on Your PS4 To change your PSN password through your console, go to Settings > Account Management > Account Information > Security. Then, log in to your PSN account details again and select Password. Enter your current password and new password twice before selecting Confirm. How to Change Your PSN Account Password on Your PSN App On your iOS or Android device, open your PSN app and log in to your PSN account. Next, click the Settings > Account Information. Select Hamburger icon and tap Security. Under Password, select Edit. Type in your current and new password before tapping Save. Next, make sure that whoever has accessed your PSN account does not do any more damage. To do this, you have to make sure that you're the only one with access to your PSN account by signing out on all other devices. How to Sign Out All Devices Through the PSN Website Go to the PlayStation Network website and log into your PSN account. Next, click your profile picture and select Account Settings > Security. Under 2-Step Verification, select Sign Out on All Devices. How to Sign Out All Devices Through the PSN App On your iOS or Android device, open your PSN app and log in to your PSN account. Next, click Settings > Account Information. Select Hamburger icon > Security. Lastly, scroll to the end and tap Sign Out on All Devices. Once you are sure that no one else is logged into your PSN profile, you can proceed to enabling 2-Factor Authentication. As with all things, prevention is better than cure. While it's good to know how to recover your account and change your passwords, it is better to prevent any hacks beforehand. Thankfully, one way to show away potential hackers is to set up 2-Factor Authentication (2FA) on your PSN account. You can do this in three ways—console, web browser, or PSN app. How to Enable Your PSN Account 2FA on Your PS4 To change your PSN password through your console, go to Settings > Account Management > Account Information > Security. Then, under 2-Step Verification, select Edit. Select the method of authentication: Text Message or Authenticator App. Carry on with the verification process for either option. How to Enable Your PSN Account 2FA on Your Web Browser Using a web browser, you can change your PSN password by going to the PlayStation Network website. Then, log into your PSN account and click your profile picture. Next, select Account Settings > Security. Under 2-Step Verification, select Edit. Select the method of authentication (again, either Text Message or Authenticator App). Then, proceed with the verification process for either option. How to Enable Your PSN Account 2FA on Your PSN App On your PSN App on your iOS or Android device, open your PSN app and log in to your PSN account. Next, click the Settings > Account Information. Select the Hamburger icon and tap Security. Under 2-Step Verification, select Edit. Select the method of authentication, and proceed with the verification process as instructed. Our PSN accounts have our friends, game history, and even progress. Through the years, it builds up a nice picture of how we've grown not just as players but also as people. With this in mind, making sure that our accounts are safe should be standard practice. To keep our PSN account safe, it is a combination of keeping other accounts such as our email addresses and web browser safe as well. With so many ways to access our account, there are also many ways to hack into it. You can prevent many of them by simply turning on 2FA. Welcome to the world of gaming on PlayStation! Losing access to your PlayStation account can be a frustrating experience, but fear not, because there are steps you can take to regain control. Whether you've forgotten your password, had your account compromised, or encountered any other issue, this article will guide you through the process of recovering your PlayStation account. PlayStation, developed by Sony, is a leading gaming platform that provides a wide range of exciting games and features. Your PlayStation account allows you to access online multiplayer, download and purchase games, communicate with friends, and personalize your gaming experience. When you lose access to your PlayStation account, it's essential to act promptly to prevent unauthorized access and secure your account. In this article, we will walk you through the necessary steps to recover your account and provide additional measures to ensure its security in the future. Follow the step-by-step instructions below to regain control of your PlayStation account and get back to enjoying your favorite games and features. Step 1: Determine the reason for losing access to your PlayStation account Losing access to your PlayStation account can happen for various reasons, and it's important to determine the cause before proceeding with the recovery process. By understanding the reason for the loss of access, you can take the appropriate steps to regain control. Here are some common scenarios: Forgotten password: If you've forgotten your password, you won't be able to log in to your PlayStation account. This can happen if you haven't used your account for a while or if you have multiple accounts with different passwords. It's essential to follow the account recovery process to reset your password and regain access. Account compromised: If you suspect that your PlayStation account has been compromised or hacked, it's crucial to take immediate action. Signs of a compromised account may include unauthorized purchases, changes in account settings, or suspicious activity on your profile. In such cases, you should prioritize account recovery to secure your personal information. Account suspended: PlayStation may suspend user accounts for various reasons, such as violating community guidelines, engaging in fraudulent activities, or inappropriate behavior. If you believe your account has been suspended by mistake, you'll need to follow the account recovery process to address the suspension and regain access. Identifying the reason for losing access is essential as it will determine the specific steps you need to take during the account recovery process. It's important to remain patient and not panic, as the recovery process will help you regain control of your PlayStation account. Once you have determined the reason behind your account loss, you can proceed to the next step, which involves accessing the PlayStation account recovery page. Step 2: Accessing the PlayStation account recovery page Now that you've determined the reason for losing access to your PlayStation account, the next step is to access the PlayStation account recovery page. This page is specifically designed to help you regain control of your account by providing the necessary tools and guidance. To access the PlayStation account recovery page, follow these steps: Open your preferred web browser and go to the official PlayStation website. Click on the "Sign In" option located at the top right corner of the homepage. On the login page, click on the "Trouble signing in?" link. You will be redirected to the PlayStation account recovery page. On the account recovery page, you'll find various options to help you regain access. These options may include recovering your password, verifying your identity, or contacting PlayStation support for further assistance. The specific options available will depend on your account's status and the reason for the loss of access. It's crucial to ensure that you're on the official PlayStation website when accessing the account recovery page to avoid falling victim to scams or phishing attempts. Be cautious of any suspicious or unfamiliar websites claiming to offer account recovery services. Once you've successfully reached the PlayStation account recovery page, you're ready to move on to the next step, which involves providing the necessary information for account verification. Step 3: Provide necessary information for account verification After accessing the PlayStation account recovery page, the next step is to provide the necessary information for account verification. This is an essential process to confirm your identity and ensure that you are the rightful owner of the account. Here are the typical steps involved in providing the required information: Enter the email address associated with your PlayStation account. Provide the email address that you used to sign up for your PlayStation account. This is the primary email where you will receive instructions and updates throughout the account recovery process. Check your inbox: After entering your email address, check your email inbox, including the spam or junk folder, for any messages from PlayStation. Look for an email that provides instructions or a link to proceed with the account recovery process. Follow the instructions: Open the email from PlayStation and carefully follow the instructions provided. This may involve clicking on a secure link to verify your identity or answering security questions related to your account. Provide additional information if required: Depending on the specific circumstances of your account loss, PlayStation may require additional information for verification. This may include details about recent purchases, personal information associated with the account, or any other relevant information that proves your ownership. Follow the instructions provided and provide accurate information to expedite the verification process. It's crucial to provide the requested information accurately and honestly. Any discrepancies or incorrect information may delay the account recovery process. Take your time and double-check the details before submitting them. Once you have successfully provided the necessary information for account verification, you can proceed to the next step, which involves verifying your identity. Step 4: Verifying your identity After providing the necessary information for account verification, the next step in recovering your PlayStation account is to verify your identity. This step is crucial to ensure that only the rightful owner can regain access to the account, enhancing account security. PlayStation may employ various methods to verify your identity. The specific process will depend on the information provided and the account recovery options available. Here are some common methods of identity verification: Email verification: PlayStation may send a verification email to the address associated with your account. Follow the instructions in the email to confirm your identity and proceed with the recovery process. Security questions: If you have previously set up security questions for your PlayStation account, you may be asked to answer them as part of the verification process. Provide the correct answers to validate your identity. Proof of purchase: If you've made any recent purchases on your PlayStation account, providing proof of these transactions can help verify your ownership. This may involve providing order numbers, transaction details, or receipts. It's important to note that the verification process may require some patience and time. Ensure that you carefully follow the instructions provided and answer security questions honestly and accurately. Failure to pass the identity verification may result in delays or further steps required to regain access to your account. Once you've successfully verified your identity, you can proceed to the next step, which involves resetting the password for your PlayStation account. Step 5: Resetting the password for your PlayStation account After successfully verifying your identity, the next step in the process of recovering your PlayStation account is to reset your password. This will ensure that you regain full control and secure access to your account. To reset the password for your PlayStation account, follow these steps: On the account recovery page, look for the option to reset your password. This may be labeled as "Forgot Password" or "Reset Password." Click on the password reset option, and you will be redirected to a page where you can enter a new password. Create a strong and unique password: It's crucial to choose a password that is difficult for others to guess but easy for you to remember. Include a combination of uppercase and lowercase letters, numbers, and special characters. Enter your new password: Type your new password into the designated field, ensuring that you follow any specific guidelines provided, such as minimum character requirements. Confirm the password: Re-enter the new password to confirm it accurately. Save your changes: Once you have entered and confirmed your new password, save your changes. Your PlayStation account password is now reset. Remember to keep your new password secure and avoid sharing it with anyone. Regularly updating and strengthening your password is an effective measure to maintain the security of your PlayStation account. With your password successfully reset, you can move on to the final step, which involves additional measures to secure your PlayStation account. Step 6: Additional measures for securing your PlayStation account After recovering your PlayStation account and resetting the password, it is important to take additional measures to enhance the security of your account. This will help safeguard your personal information, prevent unauthorized access, and ensure a smooth gaming experience. Here are some recommended steps: Enable two-step verification: Enable two-step verification for your PlayStation account. This adds an extra layer of security by requiring a verification code in addition to your password whenever you log in from a new device. Regularly update your password: Periodically change your password to minimize the risk of unauthorized access. Choose a strong and unique password that includes a combination of letters, numbers, and special characters. Be vigilant against phishing attempts: Stay vigilant and be cautious of phishing attempts. Always verify the authenticity of any emails or messages before clicking on links or providing personal information. Keep your system and software up-to-date: Ensure that your PlayStation system and games are always updated with the latest patches and security fixes. This helps protect against vulnerabilities that could be exploited by hackers. Monitor your account activity: Regularly review your account activity for any suspicious or unauthorized transactions. If you notice any unusual activity, report it to PlayStation support immediately. Stay informed about security practices: Stay updated with the latest security practices provided by PlayStation. This can help you stay ahead of potential security threats and proactively protect your account. By implementing these additional security measures, you can significantly reduce the risk of any future unauthorized access or security breaches. Remember, account security is a continuous effort, so it's important to remain vigilant and prioritize the protection of your PlayStation account. With these additional measures in place, you have successfully completed the process of recovering your PlayStation account and securing it from potential threats. Conclusion Recovering your PlayStation account can be a stressful experience, but by following the steps outlined in this guide, you can regain control of your account and continue enjoying the gaming experience. Losing access to your account can happen for various reasons, such as forgetting your password, experiencing a compromise, or facing a suspension. However, with perseverance and careful attention to the account recovery process, you can overcome these challenges. Throughout the recovery process, it is essential to determine the reason for losing access to your account, access the PlayStation account recovery page, provide the necessary information for account verification, verify your identity, reset your password, and take additional measures to secure your account. By following these steps, you can ensure that your account remains safe from unauthorized access and potential security threats. Remember to enable two-step verification, regularly update your password, stay vigilant against phishing attempts, keep your system and software up-to-date, monitor your account activity, and stay informed about security practices recommended by PlayStation. These measures will help fortify your account's security and provide peace of mind as you continue to enjoy the games and features offered by PlayStation. If you encounter any difficulties during the recovery process, don't hesitate to reach out to PlayStation support for further assistance. They will be able to guide you and provide the necessary support to help you regain access to your account. By following the steps outlined in this guide and implementing the recommended security measures, you can protect your PlayStation account and continue to enjoy all the exciting gaming experiences it has to offer. Stay safe, stay secure, and have a great time gaming on PlayStation! Article ID : 00336756 / Last Modified : 27/02/2025 If you're having trouble logging into your PlayStation Network (PSN) account using your sign-in ID (email address), it may be caused by one of the following issues: The email address registered to your account has been deleted or no longer exists. You're trying to log in to an inactive or suspended PSN account. Your sign-in ID and/or password is incorrect, or you can't remember your login details. You may need to clear the browser cookies (for playstation.net). If you see the error message "This device sent too many requests to the server. Please try again later.," try the steps below: Go to Browser Settings - Privacy and security - Third-party cookies - See all site data and permissions - search for "playstation.net" - Delete. In this case, you'll need to update your login information. Follow the instructions in this PlayStation Support article: How to change your PlayStation sign-in ID (email address).If your issue isn't listed, scroll to the bottom of the article and select [Contact PlayStation Support]. You'll be directed to the Topics menu.Select the most relevant topic and follow the instructions.If your issue still isn't resolved, you may need to contact a PlayStation support specialist. The recommended contact method will be displayed at the bottom of the page. (Live chat. Note: For PSN account issues, our Sony Support team can't be of any assistance. Please contact PlayStation Support to resolve this matter. United KingdomRepublic of IrelandKeep in mind that wait times vary. For better customer support, please have the following details ready: Your online ID and sign-in ID (email address) on your PSN account.Serial number of the console used to create or log in to your account.Details of a recent transaction (e.g. Order Number, content purchased, price and date of the transaction). Alternatively, you can go to the PlayStation homepage and click the [Sign In] button. On the Sign In page, select [Trouble Signing In?]. Click [Sign In Help >]. Follow the troubleshooting steps. You can access the PlayStation Support guide by scrolling down to the Further Help section and selecting [Customer Support >]. If you're looking to recover your PSN/PS4/PS5 account, you can reset your password by selecting "Trouble Signing In". Then, select "Reset your password" to reset your PSN password. However, you need to use your email to reset your PSN password. If you lost access to your email, you won't be able to proceed. This is because a password reset link needs to be sent to your email address. Since you don't have access to your email, you won't be able to receive a password reset link. As a result, you won't be able to reset your password. In addition, you cannot use an email address that is not linked to your PSN account. In this guide, you'll learn how to recover your PSN/PS4/PS5 account without email or password. To recover your PSN account without email or password, you need to get in touch with a live agent. Once you've got in touch with a live agent, explain that you don't have access to your email and you need help in recovering your account. The live agent will give you instructions on how you can regain access to your PSN account. To get in touch with a live agent, you must first go to the PlayStation website. In the footer of the website, you'll see a "Support" link. Select the "Support" link to go to the PlayStation Support page. Once you're on the page, select the "Recover account" button. Then, select the appropriate options and click on the "Connect me to chat" button. This will open the Support Home page where you can request a chat. Here's how to recover your PSN account without email or password: The first step is to go to the PlayStation website. In the footer of the website, you'll see a "Support" link. Select the "Support" link to go to the PlayStation Support page. On the page, you'll see multiple categories. This includes "Account & Security", "PS Store & Refunds", "Subscriptions", and more. Scroll down the page until you see the "Online Assistant" section. Under the "Online Assistant" section, you'll see a "Recover account" button. Select "Recover account" to proceed to recover your PSN account. After you've selected "Recover account", you'll land on the PlayStation support bot. The PlayStation support bot can help you to reset your PlayStation Network account password. Firstly, select "I'm ready" to proceed to the next step. After you've selected "I'm ready", the bot will say that it needs to know your online ID and email address. However, you don't have to provide your online ID or email address just yet. Select "Let's continue" to proceed to the next step. After you've selected "Let's continue", the bot will ask you a final question. The final question is whether you have access to the email address that is associated with your PSN account. This is because a password reset link will be sent to it. Since you don't have access to your email address, select "No, I don't have access". After you've selected "No, I don't have access", the bot will say that you need to get in touch with a live agent. You'll also be given a Support ID like "19167270". Copy your Support ID and save it for your records. Next, select "Ok, I understand" to proceed to the next step. After you've selected "Ok, I understand", the bot will tell you a couple of ways to get in touch with a live agent. You can either chat with a live agent or get on a call with them. The fastest way to get help with your password is via chat. This is because the wait time is usually only a few minutes. Select "Connect me to chat" to chat with a live agent. Alternatively, you can select "I want to call" to view the PlayStation support number that you can call. If you don't see the chat or the call option, it means that PlayStation Support is currently not available. If that's the case, you need to come back again at a later time. Here are the PlayStation Support hours: Chat hours: Monday - Sunday, 8:00 AM - 7:00 PM PT. Phone hours: Monday - Friday, 9:00 AM - 6:00 PM PT. After you've selected "Connect me to chat", you'll land on the "How can we help" page. On the page, you'll be able to request to chat with a live agent. Firstly, enter your first name in the "First Name" field. Next, enter your email address that is linked with your PSN account in the "PSN-Sign-In Id (email)" field. Then, enter your PSN Online ID in the "PSN Online ID" field. Lastly, select "REQUEST CHAT" to request to chat with a live agent. Once you're in the chat, tell the agent that you don't have access to your email address and that you need help in recovering your PSN account. Here's an example of a message, "Hi, I lost access to my email address that is linked to my PSN account. I need help in resetting my password". The agent will then give you instructions on how to reset your PSN/PS4/PS5 password to regain access to your account! If you encounter an issue with your PlayStation, you should try to fix it yourself first. You can find solutions to your issue by visiting the PlayStation Support website. On there, you'll see multiple help categories that you can choose from. Select the category that you need help with and select the most relevant article to your issue. The PlayStation Support website has a lot of articles that can help you to fix your issue. If you're still unable to fix your issue, you can get in touch with a live agent either by a chat or a call. How To Fix PS4 Error NP-31866-4 How to Create a Genshin Impact Account 100 Best Funny Steam Names Ideas to Use Everyone's been in this situation at some point. Whether you have too many passwords swirling around in your head or you haven't turned on PS4 in months and find you miss signed out, forgetting your PlayStation Network password is a pain. Unfortunately, without your PSN password, your console will be very limited (you won't be able to game online or browse the PlayStation Network store, even play your downloaded games. While this can be a frustrating situation to find yourself in, the good news is that resetting your PlayStation Network password is not very difficult and can be initiated in multiple ways. You can always reset or change your password using the console itself; however, if you're away from the console, you can perform the same task using a web browser. These methods will help you achieve the same goal and get you back in gaming shape ASAP. You can also set up two-factor authentication for your PlayStation Network account; this will help Sony easily verify your identity when you request a password reset and provide your account with better security. You'll likely be closest to your console when you realize you need to reset your PlayStation Network password, so it's no surprise this is one of the most common methods. The process for resetting your PlayStation Network password differs slightly between the PS4 and PS5, so it's important to follow the steps for your specific console to avoid any issues (via Sony). On a PS5, navigate to Settings > Users and Accounts > Account > Sign In. If you're using a PS4, navigate to Settings > Account Management > Sign In. Click the triangle button and choose Next. Open the email sent to the address linked with your PSN account. Click the link in the email, and you will arrive at a page to change your password. If you need to reset your password while you're away from your console, you're in luck because Sony makes it just as easy to perform the task from a browser. Whether you're on a smartphone, tablet, or laptop, it should only take a few minutes if you have access to the email associated with your PlayStation Network account. Head to PlayStation's Account Management page. Select the "Trouble Signing In?" option. Select "Reset Your Password." Enter the email address associated with your account. Click the emailed link to open the web page where you can reset your password. It should take a few minutes for the email to arrive in your inbox; however, if you've been waiting for 10 minutes or more, you should check your spam folder to see if the email is there. You should also double-check whether you misspelled your email address within the PlayStation Network system. If you already know your password and want to update your security by changing it, you can do so via a console or web browser (via Sony). Whether you remember it or not, resetting your password every so often is an excellent way to keep your account as secure as possible and avoid any vulnerability from password data breaches, which is primarily an issue for users who reuse the same password on multiple accounts. On a PS5, navigate to Settings > Users and Accounts > Account > Security. On the PS4, navigate to Settings > Account Management > Account Information. Enter your old password and then choose Security > Password. Choose a new password and select Continue. Follow the instructions below if you're trying to change your password from the browser on a mobile phone, tablet, or laptop. Log in to PlayStation's Account Management page. Choose Security from the sub menu area. Select the Edit button near Password to change the existing password associated with your account. Remember to click the Save button after you've entered your new password, otherwise, the change won't be saved and you'll need to use your old password to sign in. Whether you signed up for your PlayStation Network account using an old work email address or just forgot your login details, losing access to your email account can be highly frustrating. However, Sony gives you a few different options to try and get your PlayStation Network account back up and running. If you have thoroughly exhausted every opportunity to gain access to your email, you can contact PlayStation support using a phone or its live chat feature, which is open daily from 11 a.m. to 10 p.m. ET. You can expect a series of questions from the support agent to verify your identity. It's also recommended that you have the following information on hand: The online ID and the last email address you remember using on the account. The serial number from your primary console. Any available details about a recent transaction you made with your PlayStation Network account. There is no guarantee that PlayStation support will be able to get you access to your account, but it may be your best shot. How To Recover Your PSN Account, PSN Account Recovery, PSN Account, PSN Recovery - PSN has been a vital part of the PlayStation ecosystem since 2006 with the launch of PS3, and remains even more so with the release of the PS5. However, despite tighter security measures in place following the infamous PSN hack in 2011, there's still instances where users have their PSN account compromised, either by hacking or need to access it after a lengthy period of inactivity. As such, a lot of users will need to know how to recover their PSN account and access now online casinos australia 2022. We've got the answers here so read on!How To Recover Your PSN AccountWhatever reason you need to recover your PSN account, there's a couple of ways to go about it, with or without an email address. If you have it, your job will be a lot easier, but we've covered both options.PSN Recovery With Email AddressFirst you'll need to click on the Trouble Signing In option on the log in page. Once here, go through the process of resetting your password, for which you'll need to provide an email address so that you can be emailed by Sony for more info. Once you have done this, you should be able to get back into your account. You should go to the trouble of making your account safe, however, by doing the following:After you've logged back in, head to your profile and choose Security in the menu on the left-hand side of the page. Here, select Sign Out on All Devices to ensure that your account signs you off on any devices that have been used to access it. Next, you'll need to set up 2-Step Verification.To do this, add your phone number to your PSN account, allowing Sony to text you a verification code every time you log into your account. With 2-Step Verification activated, this will ensure that you are the only person able to access your PSN account.PSN Recovery Without Email AddressYou can still recover your PSN account without an email address handy, but to do so, you'll have to speak directly with PlayStation Customer Support. Ensure you have the following information handy:The Credit Card used to make purchases on the accountThe serial number of the first console used to create or log into your accountDetails of recent transactions made on the accountPayPal details (if applicable)Good luck! Have you found yourself locked out of your PlayStation 5 account?Many gamers face this frustrating situation, but don't worry—there are several steps you can take to regain access to your account. Here's what you need to know if your PS5 account is locked.Understanding PS5 Account Locks Did Sony block your PS5 account? Don't worry since with the release of the PS5, however, despite tighter security measures in place following the infamous PSN hack in 2011, there's still instances where users have their PSN account compromised, either by hacking or need to access it after a lengthy period of inactivity. As such, a lot of users will need to know how to recover their PSN account and access now online casinos australia 2022. We've got the answers here so read on!How To Recover Your PSN AccountWhatever reason you need to recover your PSN account, there's a couple of ways to go about it, with or without an email address. If you have it, your job will be a lot easier, but we've covered both options.PSN Recovery With Email AddressFirst you'll need to click on the Trouble Signing In option on the log in page. Once here, go through the process of resetting your password, for which you'll need to provide an email address so that you can be emailed by Sony for more info. Once you have done this, you should be able to get back into your account. You should go to the trouble of making your account safe, however, by doing the following:After you've logged back in, head to your profile and choose Security in the menu on the left-hand side of the page. Here, select Sign Out on All Devices to ensure that your account signs you off on any devices that have been used to access it. Next, you'll need to set up 2-Step Verification.To do this, add your phone number to your PSN account, allowing Sony to text you a verification code every time you log into your account. With 2-Step Verification activated, this will ensure that you are the only person able to access your PSN account.PSN Recovery Without Email AddressYou can still recover your PSN account without an email address handy, but to do so, you'll have to speak directly with PlayStation Customer Support. Ensure you have the following information handy:The Credit Card used to make purchases on the accountThe serial number of the first console used to create or log into your accountDetails of recent transactions made on the accountPayPal details (if applicable)Good luck! Have you found yourself locked out of your PlayStation 5 account?Many gamers face this frustrating situation, but don't worry—there are several steps you can take to regain access to your account. Here's what you need to know if your PS5 account is locked.Understanding PS5 Account Locks Did Sony block your PS5 account? Don't worry since with the release of the PS5, however, despite tighter security measures in place following the infamous PSN hack in 2011, there's still instances where users have their PSN account compromised, either by hacking or need to access it after a lengthy period of inactivity. As such, a lot of users will need to know how to recover their PSN account and access now online casinos australia 2022. We've got the answers here so read on!How To Recover Your PSN AccountWhatever reason you need to recover your PSN account, there's a couple of ways to go about it, with or without an email address. If you have it, your job will be a lot easier, but we've covered both options.PSN Recovery With Email AddressFirst you'll need to click on the Trouble Signing In option on the log in page. Once here, go through the process of resetting your password, for which you'll need to provide an email address so that you can be emailed by Sony for more info. 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