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(Image credit: iMore / Stephen Warwick) Apple has changed its stance on what people should do if their iPhone or Apple Watch calls emergency services when they aren't needed.The iPhone 14, Apple Watch Series 8, and Apple Watch Ultra all support Crash Detection — a feature that can detect when someone has been in a car crash and then call for emergency services automatically. But it's a feature that's caused more than a few unrequited calls to go into call centers around the world and Apple has changed what it wants people to do if they find themselves initiating a call that they don't need.Don't cancel the call, Apple says. Even if you're perfectly fine.Ever since Crash Detection launched there have been reports of rollercoasters and skiing falls causing it to trigger, calling emergency services as a result. Apple previously told users to "tap Cancel and confirm that you don't need emergency services" if they didn't need help. But it's now changed that wording.The change, which was made to a support document and spotted by MacRumors, now tells people that they should let the call connect and explain the situation."If the call has been made, but you don't need emergency services, don't hang up," Apple says. "Wait until a responder answers, then explain that you don't need help."It appears that Apple wants to ensure service responders are not left wondering if the call dropped by accident and whether someone is hurt. By canceling the call people were leaving things open-ended. By letting the call connect, they can explain that a false call was placed and that no assistance is required.iMore offers spot-on advice and guidance from our team of experts, with decades of Apple device experience to lean on. Learn more with iMore!Apple has been tweaking its Crash Detection system to try and prevent false emergency calls, but some are sure to get through. The feature is only available on the best Apple Watches and iPhones to date, but as it trickles down to more handsets we can surely expect even more calls to be made to emergency services in error. iPhone Was there a solution to the iPhones dialing 911 all by itself??? My husbands iPhone 8 Plus has been doing it for a while now and he is very annoyed! Is the solution to turn off all Emergency SOS settings?? iPhone 8 Plus, iOS 11.4.1 Posted on Aug 30, 2018 10:22 AM Reply Posted on Aug 30, 2018 10:30 AM Hi,Settings > Emergency SOS then toggle Auto Call off.You can still hold the power button and a volume key to trigger Emergency SOS Page content loaded Aug 30, 2018 10:30 AM in response to Avenacoco Hi,Settings > Emergency SOS then toggle Auto Call off.You can still hold the power button and a volume key to trigger Emergency SOS This thread has been closed by the system or the community team. You may vote for any posts you find helpful, or search the Community for additional answers. iPhone calling 911 randomly Quick Fixes Turn off Voice Dial from iPhone Settings > Face ID & Passcode > disable Voice Control under Settings > Accessibility. Disable the Return Missed Calls feature from iPhone Settings > Face ID & Passcode. Disconnect Bluetooth devices: If you accidentally press the dedicated call button on your Bluetooth accessory, your iPhone may place random calls. Head to Settings > Bluetooth, and disconnect the connected device. Force restart your iPhone: Press and quickly release the Volume Up button followed by Volume Down. Press and hold the Side button and release it when the Apple logo shows up. Update iOS: Open iPhone Settings, select General, and tap Software Update. Select Update Now to update your iPhone. Contact your network carrier: Unexpected call routing or network misconfiguration can result in random calls. Contact your carrier's network support team to troubleshoot the issue. If you've enabled Voice Dial and Voice Control features on your iPhone, Siri may misinterpret your voice commands, placing calls randomly. Turn off these features to resolve the issue. Step 1: Open the Settings app, select Face ID & Passcode, and toggle off Voice Dial. Step 2: Open Accessibility under iPhone Settings, select Voice Control, and turn off its toggle. iOS's Return Missed Calls lets you quickly return a missed call from the lock screen without unlocking your iPhone. However, accidental touches might trigger it to make random calls. Disable it from your iPhone settings. Step 1: Open iPhone Settings > select Face ID & Passcode > type your device passcode when prompted. Step 2: Scroll down and toggle off Return Missed Calls. Lastly, reset all settings on your iPhone to remove misconfigured device settings, which will cause your iPhone to make calls randomly on its own. Step 1: Open the Settings app, select General, and tap Transfer or Reset iPhone. Step 2: Tap Reset and select Reset All Settings. Last updated on 12 July, 2024 The article above may contain affiliate links which help support Guiding Tech. The content remains unbiased and authentic and will never affect our editorial integrity. Your iPhone has a quick way to get in contact with 911 if there's an emergency. Just press the side button on your phone several times. The feature is called Emergency SOS, and it's useful to have in case of a severe car accident or a home invasion – in which you may be incapacitated or need to be discreet. However, it's also easy to trigger the feature by accident. If you've got kids or have a tendency to fidget with your iPhone, it's quite common to call emergency services by mistake. All it takes is a few clicks or a long press, and suddenly you're not only calling 911, but you're also sending out text messages to your loved ones, telling them that you might possibly be in danger. And that's a problem if you're not actually in trouble.Fortunately, it's pretty easy to prevent the Emergency SOS feature from accidentally activating, while still keeping the feature available in case of an actual emergency. In this guide, we'll show you how to toggle off a few settings so that you no longer misdial 911 on your iPhone. Watch this: Top iPhone Tips: CNET's Mobile Experts Demo Our Go-To Shortcuts 13:01 While you're here, check out these 2 iPhone settings you should disable right now to help preserve your battery.How Emergency SOS is accidentally activatedYou can enable Emergency SOS to call emergency services in three ways:Press and hold the side and volume buttonsRapidly press the side button five timesSlide the Emergency SOS sliderIt's the first two options that are easy to trigger and can accidentally call emergency services, so we're going to disable those two and leave only the third one enabled. Disable these two settings to help prevent your iPhone from accidentally calling 911. How to prevent your iPhone from accidentally calling 911To disable the two quick-access options, launch the Settings application and go into Emergency SOS. Next, toggle off the following two options:Call with Hold: Press and hold down the side and volume button for several seconds.Call with 5 Presses: Quickly press down five times on the side button.If you're running an older version of iOS, you may have different setting options, but they're the same as the ones above, just named differently. If you see Call with Side Button, that's the same as Call with 5 Presses, and Auto Call is the same as Call with Hold.And although these settings will be disabled once you toggle them off, don't worry – you can still trigger Emergency SOS by holding down the volume and the side button for a couple seconds and then sliding the Emergency SOS slider to the right. It takes a few seconds longer, but still provides an easy way to contact emergency services in a pinch.You might also want to disable the Crash Detection feature on the iPhone 14 if you have an iPhone 14 or iPhone 14 Pro model running iOS 16, there's a Crash Detection feature that detects if you're in a severe car accident and calls emergency services. After it's triggered, you have 20 seconds to cancel the call or else emergency services are dialed.Reportedly, the Crash Detection feature has accidentally gone off during roller coaster rides and other wild movements for some people, so you can choose to disable this feature if you don't want to risk accidentally calling 911. To disable Crash Detection, go to Settings > Emergency SOS and toggle off Call After Severe Crash. This feature is only available on the iPhone 14 series right now. Don't like other iPhone settings? If so, check out these annoying iPhone settings and how to fix them and how to move the browser bar back to the top of Safari. Credit: CrispyPork/Shutterstock Butt dialing someone is embarrassing enough, but it's another thing entirely when it's 911. You never want to look at your iPhone and see an ongoing call with emergency services, but, unfortunately, it's all too easy to do. I'm guessing there's a chance you're reading this because you accidentally called 911 on your iPhone and want to avoid doing so again. Luckily, it doesn't have to be this way.Emergency SOS is responsible for many accidental 911 calls!The root of these false alarm calls to emergency services is a feature called Emergency SOS. (Not to be confused with Emergency SOS via Satellite, which lets you communicate with emergency services when you don't have a signal.) On the surface, it's a great option: Emergency SOS dials 911 for you with a simple shortcut, so you don't need to waste time opening the Phone app and punching in the numbers yourself. When time is of the essence, it's obviously important to get a hold of emergency services as fast as possible, and Emergency SOS can help with that. Of course, when something is so easy to use in an emergency, it's just as easy to use when nothing is going on. Now, the police are annoyed at you for wasting their time, and you're mortified by the whole situation. How Emergency SOS works on iPhoneIf the feature is enabled on your iPhone, there are actually two different ways that you can trigger Emergency SOS. The first and original way is by clicking the power button five times in rapid succession. In recent years, Apple also added the option to hold the Side button and either volume button to activate the feature. These actions trigger a short countdown, accompanied by an, honestly frightening, alarm (if enabled): at the end of that countdown, your phone automatically calls 911. Depending on your device, Emergency SOS can do other things, like automatically notify your emergency contacts that you're in trouble. So if it's not enough you called 911, your closest friends and family may also be told you're in trouble when you're not. There are many problems with this setup, particularly the five-button press method. First, the power button is used for other shortcuts, not just Emergency SOS. On iPhone, for example, you click the Side Button twice for Apple Pay confirmation; if something goes wrong, and you try to confirm a bit too eagerly, you'll trigger Emergency SOS. Similarly, mistaking the power button for the volume button means that if you try to turn the sound up or down five notches at once, you'll be dialing 911 in no time. I once had the feature go off when I had my iPhone sitting in my car's cup holder. The bumps along Manhattan's Park Avenue caused the Side button to be pressed at least five times in succession, and my heart nearly stopped when I heard the SOS alarm. Emergency SOS does need to be set up before it's active, though. If you never set up Emergency SOS in the first place, this issue won't apply to you, but for those of us that did engage the feature, even if we have no memory of doing so, you can stop future accidental calls, if you want. How to stop your iPhone from automatically calling 911On your iPhone, head to Emergency SOS in the Settings app. To stop Emergency SOS from auto-dialing 911, disable both Call with Hold and Release and Call with 5 Button Presses. If you trust yourself to not hold the Side button and volume button long enough to call 911 unless you really need it, you can keep this option enabled. But you don't actually need to have this option enabled in order to access an emergency services shortcut via this gesture. Regardless of your chosen settings, holding the Side and volume buttons together will bring up a new menu, which features a power-off slider, a Medical ID slider, and an emergency call slider. If you keep Call with Hold and Release disabled, you can still use this gesture to pull up the slider, and swipe across to reach out to emergency services.It's not always Emergency SOSWhile the Emergency SOS shortcut is the most common reason people accidentally call 911, there's another Apple feature that can call emergency services on your behalf: Crash Detection. It works on both iPhone and Apple Watch, and automatically calls 911 for you if it detects you've been in a car accident. That's great if you were actually in a crash, but what if you just fell while skiing? That's what was happening to some Apple Watch users, whose watches were dialing 911 after their owners simply slipped on the slopes. Luckily, this problem seems to have been mostly patched in subsequent software updates.What if I accidentally call 911 on my iPhone?If you do accidentally call 911 on your iPhone going forward, the only thing to do is stay on the line and explain your situation. It's a bummer, but hanging up is not the right call: 911 responders aren't going to assume everything is fine just because you ended the call. In fact, they may think the opposite, and you may end up wasting more time and resources than you would have by simply saying, "So sorry: My iPhone accidentally called 911. I'm okay." Oh no! Did your iPhone just call emergency services by accident? That's awkward, right? But don't worry, you're not the only one. This happens more often than you'd think. And yes, it can be a little embarrassing—but it's also something you can fix quickly. Usually, this happens when you press the Side Button and one of the Volume Buttons at the same time. Your iPhone thinks you're in trouble and tries to help by calling 911. Sometimes, it's just a glitch after a software update. Other times, some settings are turned on that make this more likely to happen without you even trying. Why does this matter? Well, calling emergency services when you don't need to can waste resources. It can also be scary when you get a call back from 911 asking if you're okay, especially if you're in a meeting, sleeping, or just walking around with your phone in your pocket. So, let's fix this together. I'll walk you through the common reasons this happens and how to stop it. You'll feel more in control, and your iPhone won't be so quick to freak out. Ready? Let's go. If your iPhone has been calling emergency services on its own, there's usually a reason behind it. Let's talk about what could be causing it, so you know what to look out for. This is the most common reason. If you press and hold the Side Button and a Volume Button for a few seconds, your iPhone starts the countdown to call emergency services. It's meant to be helpful in real emergencies—but it's also easy to trigger by mistake, especially when your phone is in your pocket or bag. Your iPhone has an Auto Call feature. It's designed to make calling for help faster. But if it's turned on, even a short press of the buttons can trigger a call. This setting is useful, but it can also be the reason your phone keeps calling 911 when you're not actually in danger. Sometimes, after a new iOS update, your phone might act weird. Maybe the update didn't install perfectly, or maybe there's a small bug. Either way, your iPhone might start doing things you didn't ask it to—like calling emergency services randomly. You're walking, tossing your phone on the bed, or putting it in your pocket. Suddenly, the buttons get pressed just right, and boom—an emergency call starts. Your iPhone doesn't know the difference between an accident and a real emergency. That's why it reacts so quickly. Now that you know what might be happening, let's go fix it. We'll go through some settings and steps to make sure your iPhone behaves better from now on. Okay, let's fix this once and for all. These steps are simple, and I'll walk you through each one. You'll feel more in control of your iPhone, and emergency services will only get calls when it's really needed. This is the first place you should look. The Emergency SOS settings control how your iPhone reacts when the buttons are pressed. If they're set too sensitive, that's probably the issue. Open Settings on your iPhone. Scroll down and tap Emergency SOS. Look at options like Call with Hold and Release and Call with 3 Button Presses. If you often trigger them by accident, switch them off. By turning off what you don't need, you're making sure your iPhone stays calm unless it's a real emergency. This feature can be helpful, but it's also one of the top reasons for accidental calls. If you don't need it, you can turn it off. Go back to Emergency SOS in your Settings. Find the setting called Auto Call. Toggle it off. Now your phone won't call anyone unless you tell it to. Feels better already, right? Sometimes, a bug in the system causes strange behavior. Updating your iPhone can fix problems you didn't even know were there. Open Settings. Tap General. Then, Software Update. If there's an update available, tap Update Now. Keep your software fresh, and you reduce the chances of random glitches triggering emergency calls. If your phone's been acting up, a restart might help. If that doesn't work, you can reset settings without losing your data. To restart: Hold the Side Button and slide to power off. Then turn it back on. To reset settings: Go to Settings > General > Transfer or Reset iPhone > Reset > Reset All Settings. This won't delete your photos or apps. It's just resets system settings like Wi-Fi and Bluetooth. Sometimes, that's all your phone needs. Believe it or not, your phone case might be pressing the buttons for you. Or maybe your tight jeans are the problem. Either way, try using a slimmer case or keeping your phone in a different pocket. Little things like this can make a big difference. There's a setting in Accessibility that lets you adjust how long you need to press buttons for them to work. This can help prevent accidental triggers. Go to Settings > Accessibility. Tap Side Button. Change the Click Speed to Slow. This gives you more time and avoids accidental presses. If you're not sure how often this is happening, you can check. Screen Time shows you how many times emergency services have been called. Go to Settings > Screen Time. Tap See All App & Website Activity. Look for any emergency calls listed there. This helps you keep track and see if the changes you made are working. If you often hand your phone to kids or others, Guided Access can stop them from pressing buttons that trigger emergency calls. Go to Settings > Accessibility. Tap on Guided Access. Turn it on and set a passcode. This locks the phone to one app and disables other buttons while it's on. If nothing works, it's okay to ask for help. Sometimes, there's a hardware issue or something deeper in the system. Visit support.apple.com or use the Apple Support app. Have your iPhone model and iOS version ready. They might ask about when the issue started and what you've tried. You've done your part—now let the pros take a look. Accidental emergency calls can be stressful, especially when they happen in the middle of something important. But now, you know why they happen and how to stop them. The key is checking your Emergency SOS settings, turning off Auto Call, and updating your phone. Most of the time, it's a quick fix. Just a few settings, and you're good to go. And if your phone still acts up, Apple Support is there to help. You don't have to deal with it alone. So, go ahead—make these changes today. Your iPhone will only call emergency services when it really matters. And that's exactly how it should be. Still have questions? Drop a comment below. I'd love to help you out! iPhone My iPhone located on my night stand literally just called 911 by itself. I was just woken up by my iPhone's emergency alarm going off. I picked it up in a panic to turn off, only to hear "911 what is your emergency?" iPhone XS Max, iOS 13 Posted on Apr 6, 2020 1:42 AM Reply Posted on Apr 6, 2020 1:50 AM You mean all these (given below) happened automatically?Call emergency servicesHere's how to make the call on iPhone 8 or later: Press and hold the side button and one of the Volume buttons until the Emergency SOS slider appears. Drag the Emergency SOS slider to call emergency services. If you continue to hold down the side button and Volume button, instead of dragging the slider, a countdown begins and an alert sounds. If you hold down the buttons until the countdown ends, your iPhone automatically calls emergency services. Page content loaded Apr 6, 2020 1:50 AM in response to Amici35 You mean all these (given below) happened automatically?Call emergency servicesHere's how to make the call on iPhone 8 or later: Press and hold the side button and one of the Volume buttons until the Emergency SOS slider appears. Drag the Emergency SOS slider to call emergency services. If you continue to hold down the side button and Volume button, instead of dragging the slider, a countdown begins and an alert sounds. If you hold down the buttons until the countdown ends, the iPhone automatically calls emergency services. Apr 6, 2020 1:50 AM in response to Amici35 Smart Phones neither have the intelligence nor has the hostility. Hence we need to look at our device settings and the way we synchronize our smart phones with Mac/PC/iCloud and also how careful are we in sharing our sensitive and valuable informations with Friends and family members. This thread has been closed by the system or the community team. You may vote for any posts you find helpful, or search the Community for additional answers. My iPhone called 911 by itself Quickly press and release the Volume Up button. Quickly press and release the Volume Down button, then press and hold the side button. When you see the Apple® logo, release the side button. When you see the Apple® logo, release the side button. Emergency SOS on your iPhone® could save your life. But, if your phone uses this feature to accidentally call emergency services or worse, gets stuck in SOS mode, well, that's stressful. Don't worry, Asurion Experts help millions of people fix their favorite devices every day. If your iPhone is frozen or you want to use Wi-Fi Calling, we can help. Here's what to do if you're wondering, "Why is my phone stuck in SOS mode?" What's Emergency SOS Mode? Emergency SOS on your iPhone automatically calls 911 and shares your location. Depending on your country or region, you may need to set up this feature ahead of time. When the emergency call ends your iPhone will send a text message to your emergency contacts that says, "Emergency SOS. [Your Name] called emergency services. [Your name] has listed you as an emergency contact." Your device will update your emergency contacts if your location changes. It may also prompt you to cancel the option to call your emergency contact.Why would your iPhone get stuck in Emergency SOS mode? Here are a few possible reasons your iPhone might get stuck on SOS. You accidentally brought up the power off/Emergency SOS screen by pressing and holding either the Volume button and the Side button at the same time for two seconds. Your iPhone has a software glitch. Your network settings are incorrect. You have Wi-Fi issues. You tried to bypass built-in security on your iPhone (known as jailbreaking), to install unauthorized apps. Life is short. Ask our experts and get answers now. If your iPhone is stuck on Emergency SOS, you won't be able to use your device until you fix it. Here's what to do: Force restart your iPhoneOften, the easiest fix is to restart your device. This will likely get you out of SOS mode. A restart is different than just holding the Power button to turn it off and turning it on again. To force restart an iPhone 8 or later (including iPhone SE 2nd generation)Quickly press and release the Volume Up button. Quickly press and release the Volume Down button, then press and hold the side button. When the Apple® logo appears, release the side button. If you have an earlier iPhone model, reach out to one of our experts for help. Make sure your iPhone is connected to a Wi-Fi or cellular networkStill stuck in SOS mode? Try checking and if necessary, resetting your network settings. Here's how: Check your cellular network Open Settings > Cellular (or Mobile Data) to check if your iPhone is connected to your cellular network.If Cellular Data is off, turn it on. Check your Wi-Fi connectionOpen Settings > Wi-Fi, and make sure Wi-Fi is turned on. If you're not connected, select a network and enter your passcode if prompted. Turn Airplane Mode on and offOpen Settings > Airplane Mode and turn it on. Wait a few seconds, then turn it off again. This may reset your network connections. Reset your network connectionsStill having issues? Try resetting your network settings. This step will erase Wi-Fi network passwords and cellular settings, so you make sure you have them in a safe and accessible place before you continue.Open Settings > General > Reset. Tap Reset Network Settings. Enter your passcode if prompted and confirm. Update your softwareSoftware issues could lead to your phone getting stuck in SOS mode. Try updating it to solve the problem.Open Settings > General > Software Update. If there's an update available, tap Download and Install. Try Recovery ModeAs a last resort, use Recovery Mode to fix a device stuck on SOS mode. Connect your iPhone to your computer with a charging cable, then:Put your phone in Recovery ModeFor iPhone 8, iPhone 8 Plus, iPhone SE, iPhone X, or later:Press and quickly release the Volume Up button. Press and quickly release the Volume Down button. Then press and hold the Side button. Keep holding the buttons until you see the Recovery Mode screen on your phone, then release it. If you see the passcode screen, turn off your iPhone and start over.If you have an iPhone 7 or earlier contact one of our experts for help with Recovery Mode. Restore your iPhone Look for your iPhone in Finder® or iTunes® on your computer. Select Restore when you see the option to Restore or Update. If more than 15 minutes pass and your iPhone exits the Recovery Mode screen, let the download finish, then turn off your iPhone and start over. Disconnect your iPhone from your computer. Remove and reinsert your SIM cardYou can remove and reinsert the SIM card on any iPhone model with a physical SIM tray, except for iPhone 14 and later models purchased in the U.S.Turn off your iPhone.Locate the SIM tray (usually on the right side).Insert the SIM eject tool (or paperclip) into the small hole beside the tray.Gently push until the tray pops out.Remove the SIM card from the tray.Inspect and clean the SIM card if needed.Reinsert the SIM card into the tray, ensuring it's aligned correctly.Push the tray back into the iPhone until it's flush.Turn on your iPhone.Check if the issue is resolved. If not, try restarting your phone or contact your carrier.FAQWhat does "SOS only" mean on my iPhone?When your iPhone says "SOS" or "SOS only," it means it's not fully connected to your cellular network. You can still make emergency calls, but you won't have regular service for texts, calls, or data.Why is my iPhone stuck in SOS mode even after restarting?If a restart didn't work, it could be a SIM card issue, a problem with your carrier settings, or even a software glitch. Try removing and reinserting your SIM, updating carrier settings, or resetting your network settings.Can a bad SIM card cause SOS mode?Yes, it can. If your SIM card is damaged, dirty, or not seated properly, your phone might not connect to your carrier—leaving it stuck in SOS mode. Swapping in a working SIM can help you test this quickly.Will updating my iPhone fix SOS mode?It might. If the issue is caused by a software bug or outdated carrier settings, updating your iOS could resolve it. Just make sure you're connected to Wi-Fi so the update can download properly.Do I need to contact my carrier if SOS mode won't go away?If you've tried all the usual fixes and nothing's changed, it's a good idea to reach out to your carrier Skip to main content Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy. Credit: Simon Vayro - Shutterstock Smartphones are just tiny computers, and every now and then, all computers will decide to stop working. Your device will freeze up and become unresponsive, instantly turning into a \$1,000+ paperweight. It's times like these when a forced reset comes in handy—a simple combination of button presses that will hopefully get things moving again. However, if you have an iPhone, you might end up calling the cops instead of fixing your problem.Maybe this has happened to you: You look up a guide on how to reset your device, follow the instructions to the best of your abilities, only to watch helplessly as your frozen iPhone dials 911. Um, what gives?It all has to do with Emergency SOS, and how frustratingly easy it is to accidentally trigger. Emergency SOS is a shortcut for contacting emergency services in a pinch, when you don't have the time or ability to access the phone app and dial 911. Obviously you want such a feature to be easy to use in the event of an actual emergency. The problem, however, is that one of the Emergency SOS triggers is a bit too close to the force reset procedure for most iPhones.One way to activate Emergency SOS is to hold the volume-up button and Side button together: after a couple seconds, you'll see a power menu screen, with an Emergency SOS slider among the options. However, if you keep those buttons held down, you'll trigger Emergency SOS then and there.Meanwhile, for every iPhone since the 8 (including all Face ID iPhones), you perform a force reset like so:Quickly press and release the volume up button.Quickly press and release the volume down button.Hold the Side button. The screen will eventually go black. Only release the button when the Apple logo appears. That seems simple enough, except there are a couple of issues. The first is making sure you've found the instructions for your particular iPhone. It's easy, to look up iPhone force reset instructions, only to read the procedure for an iPhone 7, rather than your newer iPhone. That phone requires you to hold the volume up button and the Side button until you see the Apple logo—the exact button combination that leads to a 911 call. Yikes. Even if you found the right instructions, you might not follow them to a T. You might end up forgetting to let go of the volume button when moving on to the Side button, and, since your iPhone is frozen, you might not even see the Emergency SOS option appear until it's too late. Now, treat this article as a PSA: the next time your iPhone is acting up, look up the instructions for your particular model. Once you have those up, make sure you follow the instructions perfectly. Don't hold a button if the instructions say let go, and don't let go of a button until the instructions explicitly tell you to. Airplane mode rules out a 911 call!If you feel like Emergency SOS is a ticking time bomb for you when resetting your iPhone, try turning on Airplane mode before doing so. If your phone is in a bad place, that might not be possible. However, sometimes a bugged-out iPhone will still give you access to Control Center. Tap that Airplane mode icon, and perform a hard reset with peace of mind. iPhone So, I'm asleep, phone lying on table next to me, connected to charger. At 255 am it called 911. I had EarPod in so was awakened by ringing. Got up picked up phone, black screen. I push and hold on and volume buttons. Nothing. I get up and change out charger, phone comes on. I go to recent calls and see it's called 911 and they called back, then it called 911 twice after. I assume that was me trying to turn it on. So I call 911 and tell them I'm fine. Now it's 305. Weird huh?[Re-Titled by Moderator] iPhone XS Max, iOS 17 Posted on Jun 21, 2024 7:11 AM Reply Page content loaded Jun 21, 2024 7:23 AM in response to Suvzey Hello~ Make an appointment and have your iPhone checked out....Find LocationsGenius Bar Reservation and Apple Support Options - AppleJust to ask...do you have an Apple Watch perhaps? Also what's your battery health?iPhone Battery and Performance - Apple Support–Katana-San– This thread has been closed by the system or the community team. You may vote for any posts you find helpful, or search the Community for additional answers. Why did my iPhone call 911 by itself?

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